Michelle Croke

Software Developer

chelle.croke.me

(709) 685-8803

LinkedIn / GitHub

Experience

Software Developer - AI Trainer (Contract)

Data Annotation

April 2024 - Present | Remote

- · Perform accurate data labeling, research, and testing to train machine learning models, contributing to the enhancement of AI systems.
- · Select and manage various projects, adhering to strict deadlines while upholding high standards of accuracy and quality.
- Efficiently manage a self-directed work schedule, balancing multiple projects and personal commitments to consistently meet deadlines.

Computer Programmer

Government of Newfoundland and Labrador

Oct 2018 - Dec 2018 (Co-op), May 2019 - June 2024 | Newfoundland and Labrador, Canada

MyGovNL Project

- · Created reusable web page components through scalable code as determined by UX team wireframes, ensuring a mobile-first approach and adherence to online accessibility considerations and best practices.
- · Co-ordinated with individual government departments and revamped 5+ legacy department websites by migrating pages and content to newer WordPress template-based websites. Trained department staff on the use of WordPress and adding new pages and content.
- · Implemented a design system of centralized web components, driving a 40% improvement in streamlined development.
- Composed comprehensive user stories and coded 200+ automation scripts for creating user accounts and testing website functionality and flow. Trained 5+ team members to set up, code, and run automated
- · Updated 2 antiquated UI wireframes to reflect features currently in production. Designed 3 new prototypes for anticipated feature implementations.
- Researched email development best practices and produced 20+ email templates using HTML and CSS with compatibility across popular email clients.
- Collaborated with over 20 team members in an Agile methodology setting. Contributed ideas and implemented changes from feedback, helping to ensure the success of the project.
- · Provided technical support for 1000+ end-users by responding to messages and questions via email and logging user issues to an internal IT support ticketing system.

Education

College of the North Atlantic

Diploma - Programmer Analyst / Software Development (Co-op)

2016 - 2019

Skills

Languages

HTML

CSS, SASS/SCSS

JavaScript, JQuery, TypeScript

C#

JSON, XML

SQL

Technologies

WordPress

ASP.net Core

Node.js

React

Knowledge & Abilities

Project Methodologies

Software Development

Methodologies

Fast Learner

Work efficiently independently and

as part of a team

Effectively exchange information

Manage time and tasks